

# Swiss Numbers

**BOOST YOUR PHONE BUSINESS  
WITH OUR ADDED VALUE NUMBERS**



# YOUR SWISS NUMBERS

Numbers for value added services reachable from all Swiss phones



## WHAT IS IT



The Non-Geographic Numbers with special Swiss rates allow you to offer value-added services by collecting paid calls from any Swiss fixed line or mobile phone.

The operation is very similar to the Italian Non-Geographic Numbers. The caller is charged a special telephone rate, part of which (reverse fee) is returned to the Premiumline Customer (Service Center, Company or professional).

The services must be provided in full compliance with the regulations laid down by UFCOM, Federal Office of Communications.



## HOW DOES IT WORK

The Swiss Numbers can be reached from any fixed and mobile Swiss Operators networks.

After dialing the Number, the call is picked up by the Intermatica intelligent network node.

Based on your default settings, the Intermatica network performs the following operations:

- › informs the Customer through a free message about type and cost of the service
- › provides any automatic interactive IVR services
- › routes the call to landline or mobile numbers, based on the routing plan
- › interrupts the call when the maximum connection time required by current Swiss legislation is reached

With the real-time management panel you can:

- › view incoming calls
- › indicate on which telephone numbers to make the call arrive (you can choose fixed and/or mobile numbers)
- › check and download call statistics
- › manage terminations and routing
- › manage Call Center - Virtual Switchboard
- › have IVR services, telephone surveys
- › use automatic data entry and password release services

Swiss Numbers are available with different prefixes, depending on the type of service you want to provide:

- › **0900**: Business and marketing services (help-desk, information services, sale of services or products, etc.)
- › **0901**: Leisure and entertainment services (horoscopes, games, telephone contests, surveys, etc.)
- › **0906**: Adult entertainment services

## HOW TO ACTIVATE



To activate a Premium Numbers or get more information on the costs of the service dedicated to you, please call us at the number [\(+39\) 06 853695](tel:+3906853695) or write us to at [premiumline@intermatica.it](mailto:premiumline@intermatica.it).

We will help you choose the Swiss Number that's right for you.

## PER MINUTE RATE

Calls to Swiss Premium Numbers can have a maximum cost of CHF 400, therefore the maximum duration of calls varies according to the tariff applied.

SWISS NUMBERS	RETAIL PRICE			
	VAT included		VAT excluded	
	minute	connection fee	minute	connection fee
101	CHF 0.99	CHF 0.00	CHF 0.92	CHF 0.00
102	CHF 1.00	CHF 0.00	CHF 0.93	CHF 0.00
103	CHF 1.50	CHF 0.00	CHF 1.39	CHF 0.00
104	CHF 2.00	CHF 0.00	CHF 1.85	CHF 0.00

The rates indicated are in Swiss Francs (CHF) while the payout payment is in Euro, at the average exchange rate of the Bank of Italy for the billing month.

Flat rates are also available.

The services must be provided in full compliance with the regulations by UFCOM, Federal Office of Communications.



**Premiumline** is the Intermatica Business Unit specialized in **Value Added Numbers, Toll Free Numbers** and the development of **ad hoc solutions**.

Reliable Partner for those who work in the telephone business market, we offer our Customers a complete, flexible and scalable service, adapting to different needs.

The qualified and professional team creates customized solutions and follows every phase of the project.

From the choice of services to the **quick and secure activation** of numbers, from the configuration of the management panel to **24/7 technical assistance**, guaranteeing **100% payment** for all calls and **no KO problems** related to the voice service.

With a consolidated and uninterrupted presence over time, we are a pioneer company in Italy for the use of VoIP technology to serve communications and the first telephone operator to be IP interconnected to all national exchanges with Telecom Italia.

The advanced and secure network infrastructure is based on IT systems controlled by Intermatica and entirely developed in Italy, with direct interconnections with the most important national and international operators. The infrastructure is installed at the Avalon Telehouse in Milan Caldera and at the NaMex - Mediterranean interchange point in Rome; soon, also at the Wind Data Center in Rome-Tor Cervara.

Today Intermatica boasts experience and know-how synonymous with quality and guarantee towards the Customer, to whom an integrated, effective solution is always offered with the lowest possible operational impact.

Our Partner:



**premiumline**<sup>®</sup>

**Premiumline Customer Service**

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