

199 Numbers

**BOOST YOUR PHONE BUSINESS
WITH OUR ADDED VALUE NUMBERS**



YOUR 199 NUMBERS

Numbers dedicated to Customer assistance and information services



WHAT IS IT



The 199 Unique Numbers are Non-Geographic Numbers with special rates, dedicated to the provision of assistance and information services.

The caller is charged with a single and convenient rate from all over the Country, from fixed and mobile network. On the other hand, no cost is foreseen for the person called.

No additional telephone lines are required to activate this service: the call is routed to an already active number.



HOW DOES IT WORK

The 199 Premiumline Numbers can be reached from any fixed and mobile Italian Operators networks.

After dialing the number, the call is picked up by the Intermatica intelligent network node.

Based on your default settings, the Intermatica network performs the following operations:

- › informs the Customer through a free message about type and cost of the service
- › provides any automatic interactive IVR services
- › routes the call to landline or mobile numbers, based on the routing plan
- › interrupts the call when the maximum connection time required by current legislation is reached

With the real-time management panel you can:

- › view incoming calls
- › indicate on which telephone numbers to make the call arrive (you can choose fixed and/or mobile numbers)
- › create time slots and assign each of these a different telephone number on which to route the call
- › check and download call statistics

HOW TO ACTIVATE



To activate a Premium Numbers or get more information on the costs of the service dedicated to you, please call us at the number [\(+39\) 06 853695](tel:+3906853695) or write us to at premiumline@intermatica.it.

We will help you choose the number 199 that's right for you.

PER MINUTE RATE

199	RETAIL PRICE										
	FIXED LINE			TIM	Vodafone		3		iliad		
Rate	minute	connection fee	time slot	minute	connection fee	minute	connection fee	minute	connection fee	minute	connection fee
995	€ 0.1188	€ 0,0000	peak	€ 0.3000	€ 0.1291	€ 0.3357	€ 0.1033	€ 0.3500	€ 0.1033	€ 0.3000	€ 0.1291
	€ 0.0465	€ 0.0000	offpeak								
991	€ 0.2600	€ 0.1200	flat	€ 0.4080	€ 0.1291	€ 0.3357	€ 0.1033	€ 0.3500	€ 0.1033	€ 0.4080	€ 0.1291
992	€ 0.2066	€ 0.1033	flat	€ 0.4080	€ 0.1291	€ 0.3357	€ 0.1033	€ 0.3500	€ 0.1033	€ 0.4080	€ 0.1291
993	€ 0.1000	€ 0.0500	flat	€ 0.4080	€ 0.1291	€ 0.3357	€ 0.1033	€ 0.3500	€ 0.1033	€ 0.4080	€ 0.1291
994	€ 0.1500	€ 0.0000	flat	€ 0.4080	€ 0.1291	€ 0.3357	€ 0.1033	€ 0.3500	€ 0.1033	€ 0.4080	€ 0.1291

VAT Excluded

Peak: Monday to Friday from 08:00 to 18:30; Saturday from 08:00 to 13:00.

Offpeak: Monday to Friday from 6.30pm to 8.00am; Saturday from 00:00 to 8:00 and from 13:00 to 24:00. Sundays and holidays from 00:00 to 24:00.



Premiumline is the Intermatica Business Unit specialized in **Value Added Numbers, Toll Free Numbers** and the development of **ad hoc solutions**.

Reliable Partner for those who work in the telephone business market, we offer our Customers a complete, flexible and scalable service, adapting to different needs.

The qualified and professional team creates customized solutions and follows every phase of the project.

From the choice of services to the **quick and secure activation** of numbers, from the configuration of the management panel to **24/7 technical assistance**, guaranteeing **100% payment** for all calls and **no KO problems** related to the voice service.

With a consolidated and uninterrupted presence over time, we are a pioneer company in Italy for the use of VoIP technology to serve communications and the first telephone operator to be IP interconnected to all national exchanges with Telecom Italia.

The advanced and secure network infrastructure is based on IT systems controlled by Intermatica and entirely developed in Italy, with direct interconnections with the most important national and international operators. The infrastructure is installed at the Avalon Telehouse in Milan Caldera and at the NaMex - Mediterranean interchange point in Rome; soon, also at the Wind Data Center in Rome-Tor Cervara.

Today Intermatica boasts experience and know-how synonymous with quality and guarantee towards the Customer, to whom an integrated, effective solution is always offered with the lowest possible operational impact.

Our Partner:



premiumline[®]

Premiumline Customer Service

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