



Spanish Numbers

**BOOST YOUR PHONE BUSINESS
WITH OUR ADDED VALUE NUMBERS**



YOUR SPANISH NUMBERS

Numbers for value added services reachable from all Spanish phones



WHAT IS IT



The Non-Geographic Numbers with special Spanish rates allow you to offer value-added services by collecting paid calls from any Spanish fixed line or mobile phone.

The operation is very similar to the Italian Non-Geographic Numbers. The caller is charged a special telephone rate, part of which (reverse fee) is returned to the Premiumline Customer (Service Center, Company or professional).

The services must be provided in full compliance with the Spanish legislation provided for by the Ministerio de la Presidencia - Referencia BOE-A-2002-3602.



HOW DOES IT WORK

The Spanish Numbers can be reached from any fixed and mobile Spanish Operators networks.

After dialing the Number, the call is picked up by the Intermatica intelligent network node.

Based on your default settings, the Intermatica network performs the following operations:

- › informs the Customer through a free message about type and cost of the service
- › provides any automatic interactive IVR services
- › routes the call to landline or mobile numbers, based on the routing plan
- › interrupts the call when the maximum connection time required by current spanish legislation is reached (30 min.)

With the real-time management panel you can:

- › view incoming calls
- › indicate on which telephone numbers to make the call arrive (you can choose fixed and/or mobile numbers)
- › check and download call statistics
- › manage terminations and routing
- › manage Call Center - Virtual Switchboard
- › have IVR services, telephone surveys

Spanish Numbers are available with different prefixes, depending on the type of service you want to provide:

- › **803:** Adult entertainment services
- › **806:** Leisure and entertainment services (horoscopes, games, telephone contests, surveys, etc.)
- › **807:** Business and marketing services (help-desk, information services, sale of services or products, etc.)

HOW TO ACTIVATE



To activate a Premium Numbers or get more information on the costs of the Service dedicated to you, please call us at the number (+39) 06 853695 or write us to at premiumline@intermatica.it.

We will help you choose the Spanish Number that's right for you.

PER MINUTE RATE

Calls to Spanish Premium Numbers can have a maximum cost of € 1.30 per minute + VAT. The maximum duration for each call is 30 minutes, regardless of the cost per minute of the 80X code.

SPANISH NUMBER		RETAIL PRICE			
		VAT included		VAT excluded	
Rate	Call Origin	minute	connection fee	minute	connection fee
1	from fixed line	€ 0.42	€ 0.00	€ 0.35	€ 0.00
	from mobile line	€ 0.79	€ 0.00	€ 0.65	€ 0.00
2	from fixed line	€ 0.91	€ 0.00	€ 0.75	€ 0.00
	from mobile line	€ 1.27	€ 0.00	€ 1.05	€ 0.00
3	from fixed line	€ 1.21	€ 0.00	€ 1.00	€ 0.00
	from mobile line	€ 1.57	€ 0.00	€ 1.30	€ 0.00

VAT in Spain is currently 21%.

Flat rates are not available.

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Premiumline is the Intermatica Business Unit specialized in **Value Added Numbers, Toll Free Numbers** and the development of **ad hoc solutions**.

Reliable Partner for those who work in the telephone business market, we offer our Customers a complete, flexible and scalable service, adapting to different needs.

The qualified and professional team creates customized solutions and follows every phase of the project.

From the choice of services to the **quick and secure activation** of numbers, from the configuration of the management panel to **24/7 technical assistance**, guaranteeing **100% payment** for all calls and **no KO problems** related to the voice service.

With a consolidated and uninterrupted presence over time, we are a pioneer company in Italy for the use of VoIP technology to serve communications and the first telephone operator to be IP interconnected to all national exchanges with Telecom Italia.

The advanced and secure network infrastructure is based on IT systems controlled by Intermatica and entirely developed in Italy, with direct interconnections with the most important national and international operators. The infrastructure is installed at the Avalon Telehouse in Milan Caldera and at the NaMex - Mediterranean interchange point in Rome; soon, also at the Wind Data Center in Rome-Tor Cervara.

Today Intermatica boasts experience and know-how synonymous with quality and guarantee towards the Customer, to whom an integrated, effective solution is always offered with the lowest possible operational impact.

Our Partner:



premiumline[®]

Premiumline Customer Service

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