



800 Numbers

**BOOST YOUR PHONE BUSINESS
WITH OUR ADDED VALUE NUMBERS**



YOUR 800 NUMBERS

Corporate Numbers for Customer services



WHAT IS IT



Toll-free 800 Numbers are excellent tools to facilitate any type of corporate communication with Customers. They tend to be dedicated to providing assistance and information services.

They represent the most direct way for the Customer to get in touch with the company, without having to incur any call costs. The call is in fact totally charged to the person called.

The service provides for different tariff profiles with a fixed fee, with no connection fee.



HOW DOES IT WORK

The 800 Numbers can be reached from any fixed and mobile Italian Operators networks.

After dialing the Number, the call is picked up by the Intermatica intelligent network node. Based on your default settings, the Intermatica network performs the following operations:

- › informs the Customer through a free message about type and cost of the service
- › provides any automatic interactive IVR services
- › routes the call to landline or mobile numbers, based on the routing plan

With the real-time management panel you can:

- › view incoming calls
- › indicate on which telephone numbers to make the call arrive (you can choose fixed and/or mobile numbers)
- › create time slots and assign each of these a different telephone number on which to route the call
- › check and download call statistics

HOW TO ACTIVATE



To activate a Premium Numbers or get more information on the costs of the service dedicated to you, please call us at the number (+39) 06 853695 or write us to at premiumline@intermatica.it.

We will help you choose the number 800 that's right for you.

ACTIVATION COSTS

Intermatica 800 Numbers can be reached from TIM, Cloudditalia, Tiscali, Colt, Welcome, WINDTRE and Vodafone fixed network and from TIM, Vodafone, WINDTRE and Iliad mobile network.

Toll-free 800 Numbers is available with three different fixed-rate tariff profiles, all without charge, with minutes included according to the profile chosen.

Thanks to the minute packages it is possible to have monthly cost control: if the minutes used exceed those foreseen, it is possible to switch to the most convenient profile.

800	COSTS		
	STANDARD up to 483 minutes/month included!	PROFESSIONAL up to 983 minutes/month included!	ENTERPRISE up to 2,483 minutes/month included!
Activation (una tantum)	€ 49.00	€ 49.00	€ 49.00
Monthly fee	€ 29.00	€ 59.00	€ 149.00
Traffic included	€ 29.00	€ 59.00	€ 149.00
Calls originated from landline	€ 0.06/minute	€ 0.06/minute	€ 0.06/minute
Calls originated from mobileline	€ 0.22/minute	€ 0.20/minute	€ 0.18/minute
Termination on Italian fixed network	INCLUDED	INCLUDED	INCLUDED
Termination on Italian mobile network	€ 0.09/minute	€ 0.09/minute	€ 0.09/minute
Termination on foreign fixed and mobile networks	upon request	upon request	upon request
IVR automatic message	upon request	upon request	upon request

VAT Excluded

Voice billing: per second, with **no connection fees**.

Credit included: the credit included in the package is not cumulative, if not consumed it is reset at the end of the month.



Premiumline is the Intermatica Business Unit specialized in **Value Added Numbers, Toll Free Numbers** and the development of **ad hoc solutions**.

Reliable Partner for those who work in the telephone business market, we offer our Customers a complete, flexible and scalable service, adapting to different needs.

The qualified and professional team creates customized solutions and follows every phase of the project.

From the choice of services to the **quick and secure activation** of numbers, from the configuration of the management panel to **24/7 technical assistance**, guaranteeing **100% payment** for all calls and **no KO problems** related to the voice service.

With a consolidated and uninterrupted presence over time, we are a pioneer company in Italy for the use of VoIP technology to serve communications and the first telephone operator to be IP interconnected to all national exchanges with Telecom Italia.

The advanced and secure network infrastructure is based on IT systems controlled by Intermatica and entirely developed in Italy, with direct interconnections with the most important national and international operators. The infrastructure is installed at the Avalon Telehouse in Milan Caldera and at the NaMex - Mediterranean interchange point in Rome; soon, also at the Wind Data Center in Rome-Tor Cervara.

Today Intermatica boasts experience and know-how synonymous with quality and guarantee towards the Customer, to whom an integrated, effective solution is always offered with the lowest possible operational impact.

Our Partner:



premiumline[®]

Premiumline Customer Service

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